



# DNS Server Monitoring Update

Daniel Karrenberg

`<daniel.karrenberg@ripe.net>`

# Why it is Measured

- There are a lot of bad measurements out there!
  - Ping - what does it measure??
  - From single locations ...
- People (press, regulators) use them!
- Better Measurements are Needed
  - From multiple points
  - Real DNS traffic

# What is Measured

- Real DNS queries
- Poisson distributed, 60/hour
- From 50+ points around the world
- Response time
- Server instance ID (anycast, load balancing)
- SOA version number
- Server software version

# DNS Probe Locations



# New Features

- Autonomous measurement software.  
No central `ssh` triggering any more.
- Query for server instance & software version
- Poisson distributed measurements
- Better data about unanswered queries
  - Which try failed?
- Nicer plots, ... well working on them ;-)

# How to Read the Graphs

- Two Views
  - *Probe view*: shows service quality at probe location
  - *Server view*: shows quality of service provided by the server (to all probe locations)
- Two Plots (so far)
  - *Delay*: shows response times (colored for drops)
  - *Drops*: shows percentage of unanswered queries

# Graphs

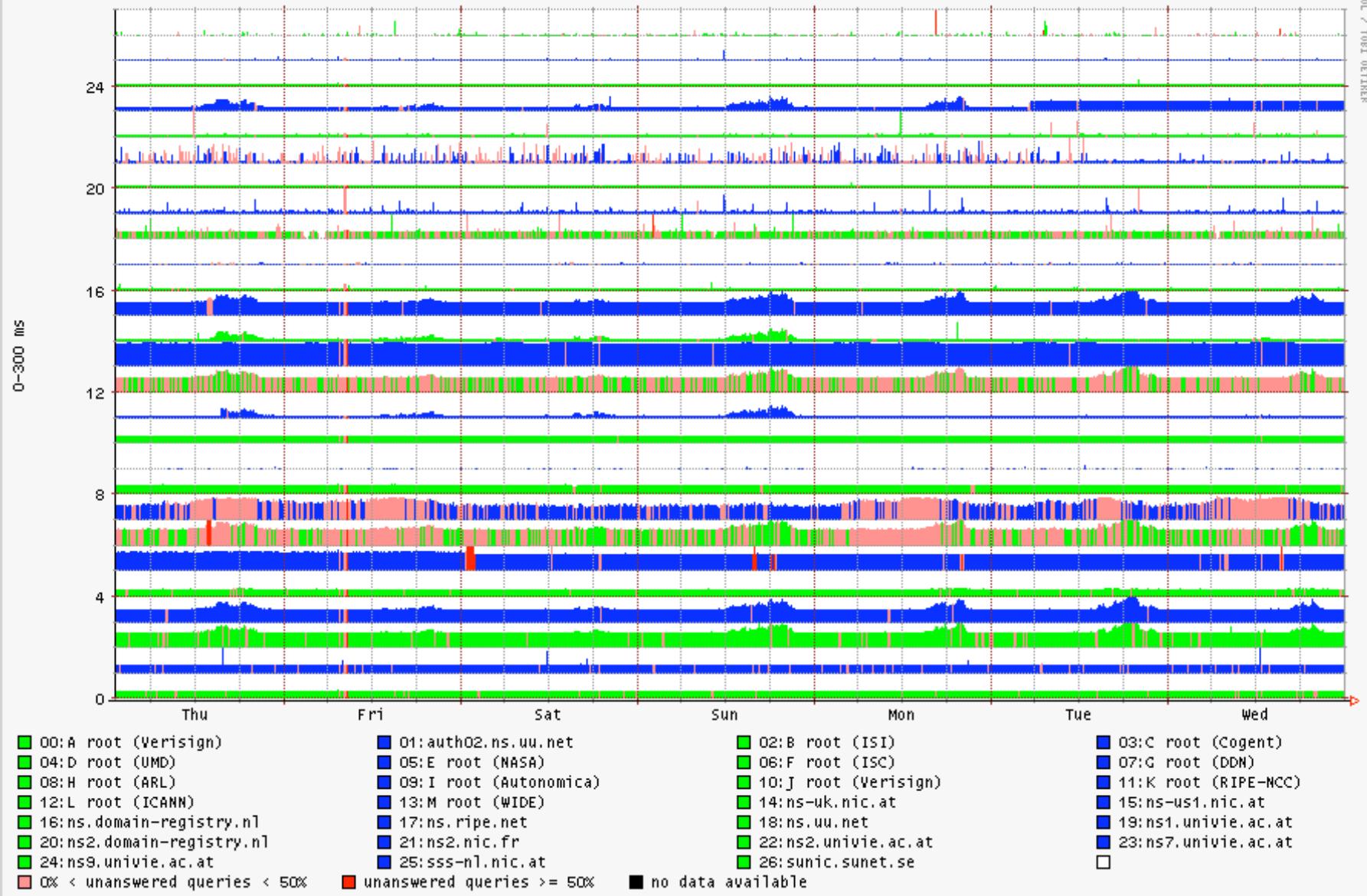
- First 7 days of May
- Just Examples
- No particular points made
- No particular selection

# “Legend”

- Black: no data available.
- Red: drop rate  $\geq 50\%$
- Rose (in delay plots):  $0\% < \text{drop rate} < 50\%$
- More white and less red is better.  
Black does not matter.
- Look for vertical patterns
  - Server view: issue close to server (across all probes)
  - Probe view: issue close to probe (across all servers)

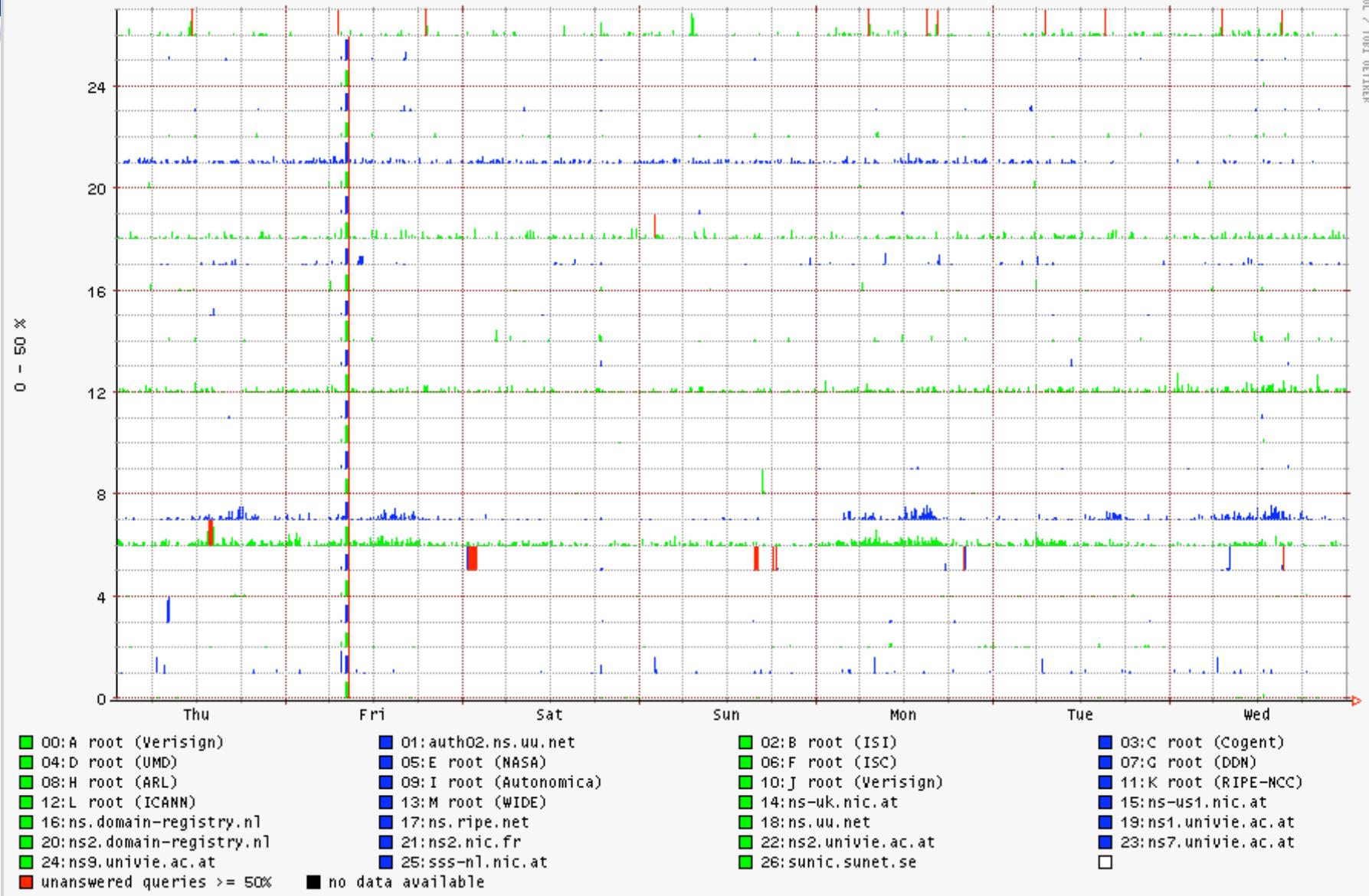


### Query Delays (AVERAGE) from tt07.ripe.net (SE) [1.5.03 01:00 - 7.5.03 23:59]



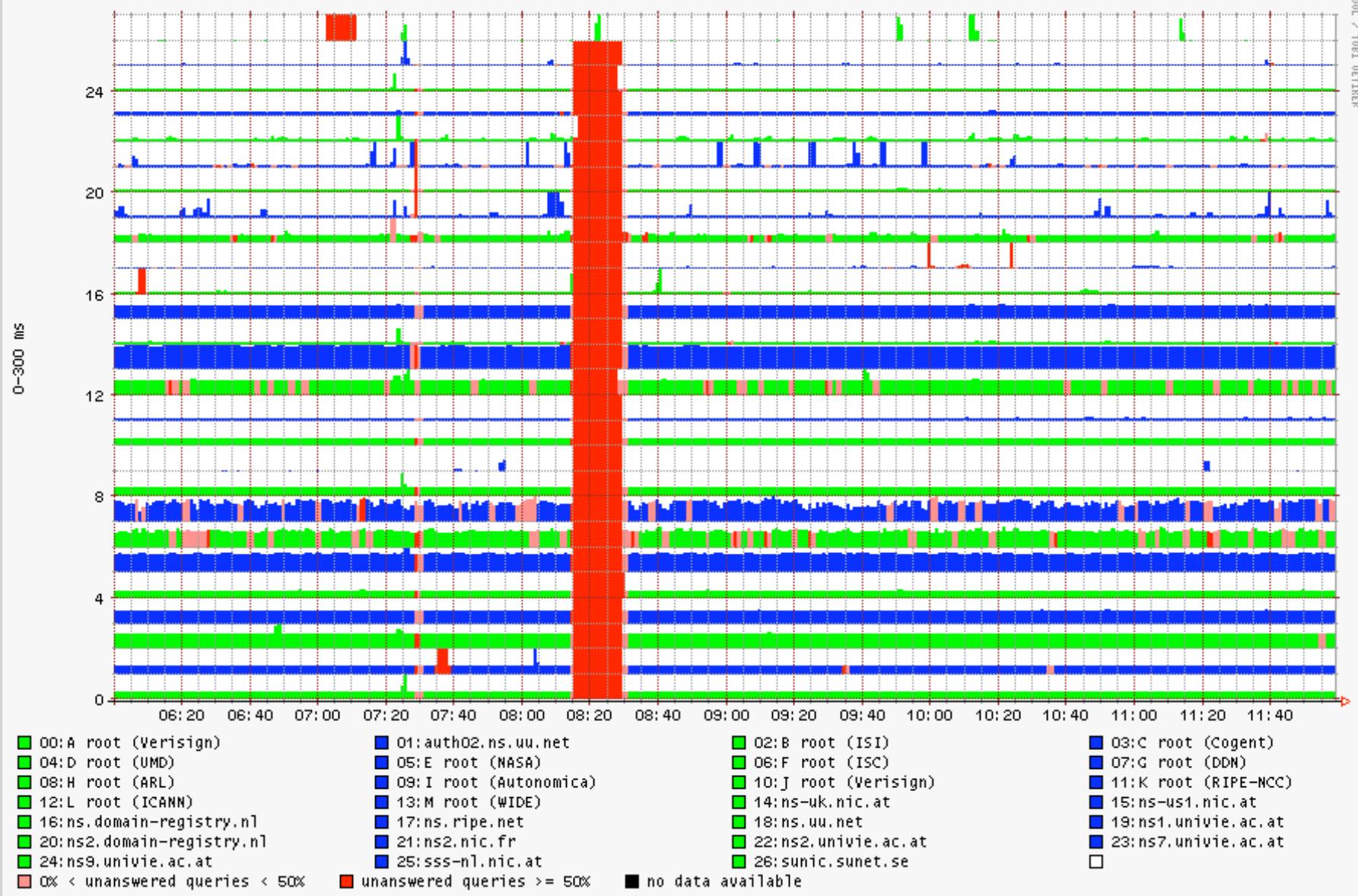


### Unanswered Queries (AVERAGE) from tt07.ripe.net (SE) [1.5.03 01:00 - 7.5.03 23:59]



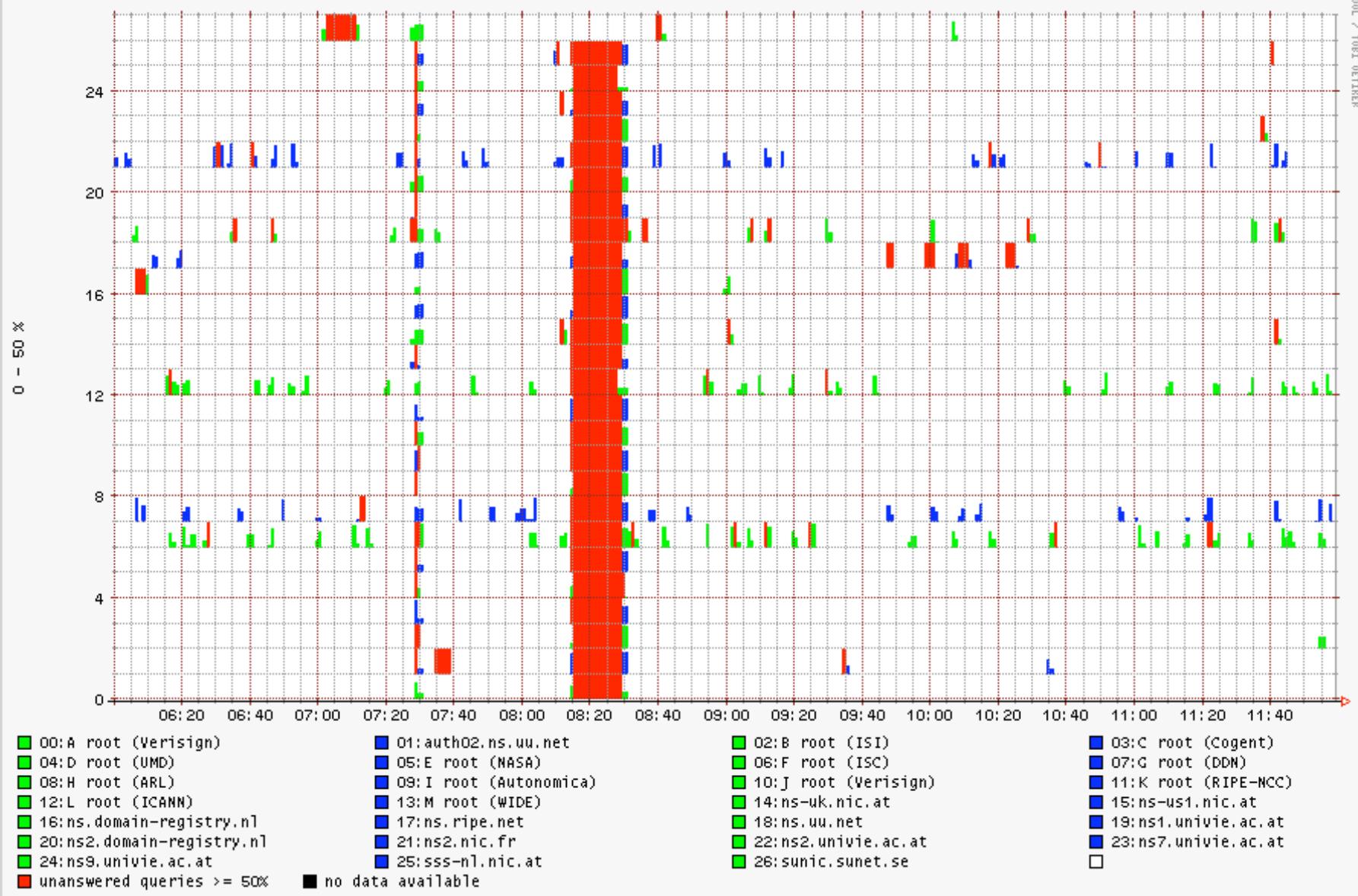


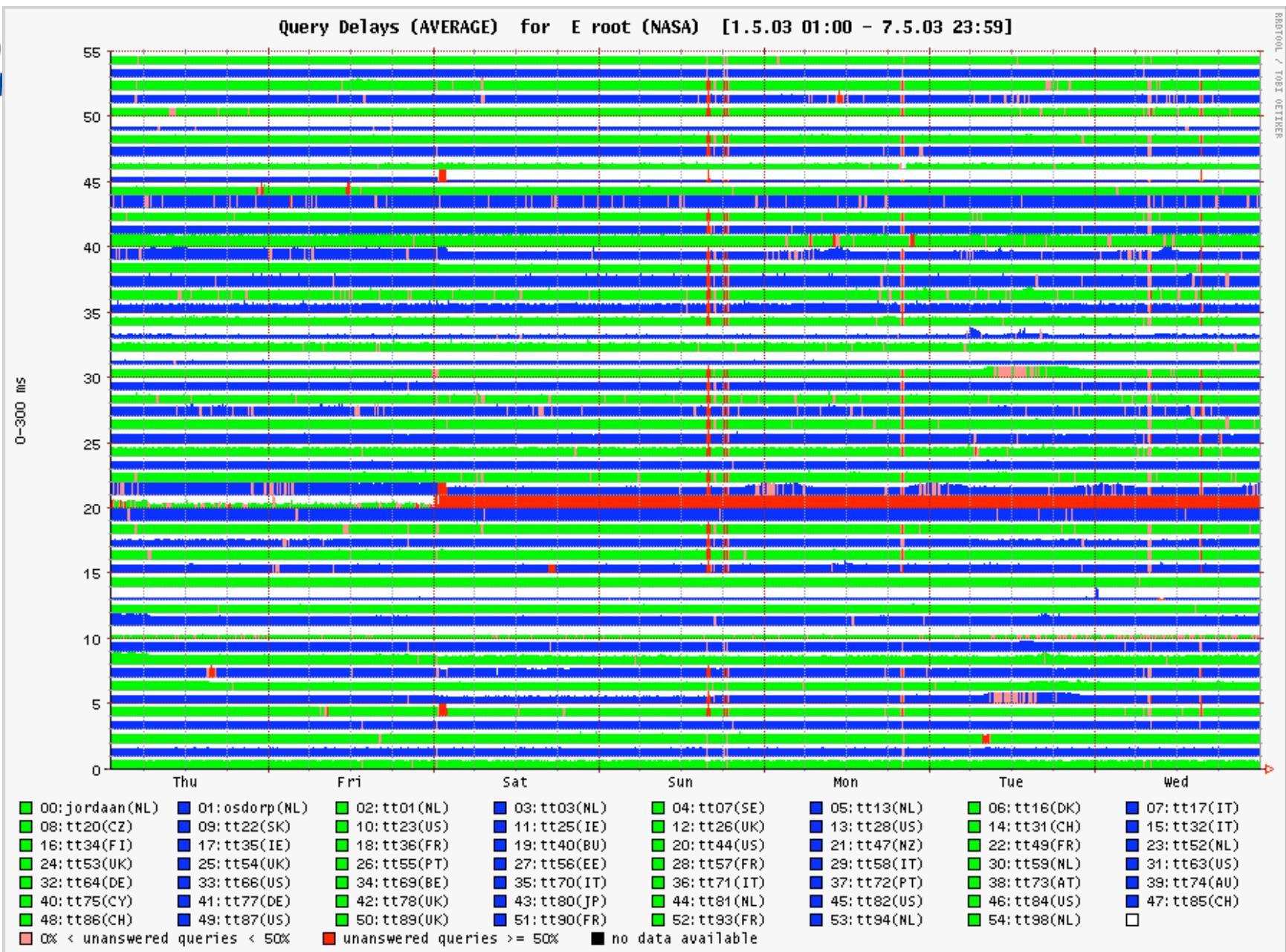
### Query Delays (AVERAGE) from tt07.ripe.net (SE) [2.5.03 06:00 – 2.5.03 11:59]





### Unanswered Queries (AVERAGE) from tt07.ripe.net (SE) [2.5.03 06:00 - 2.5.03 11:59]

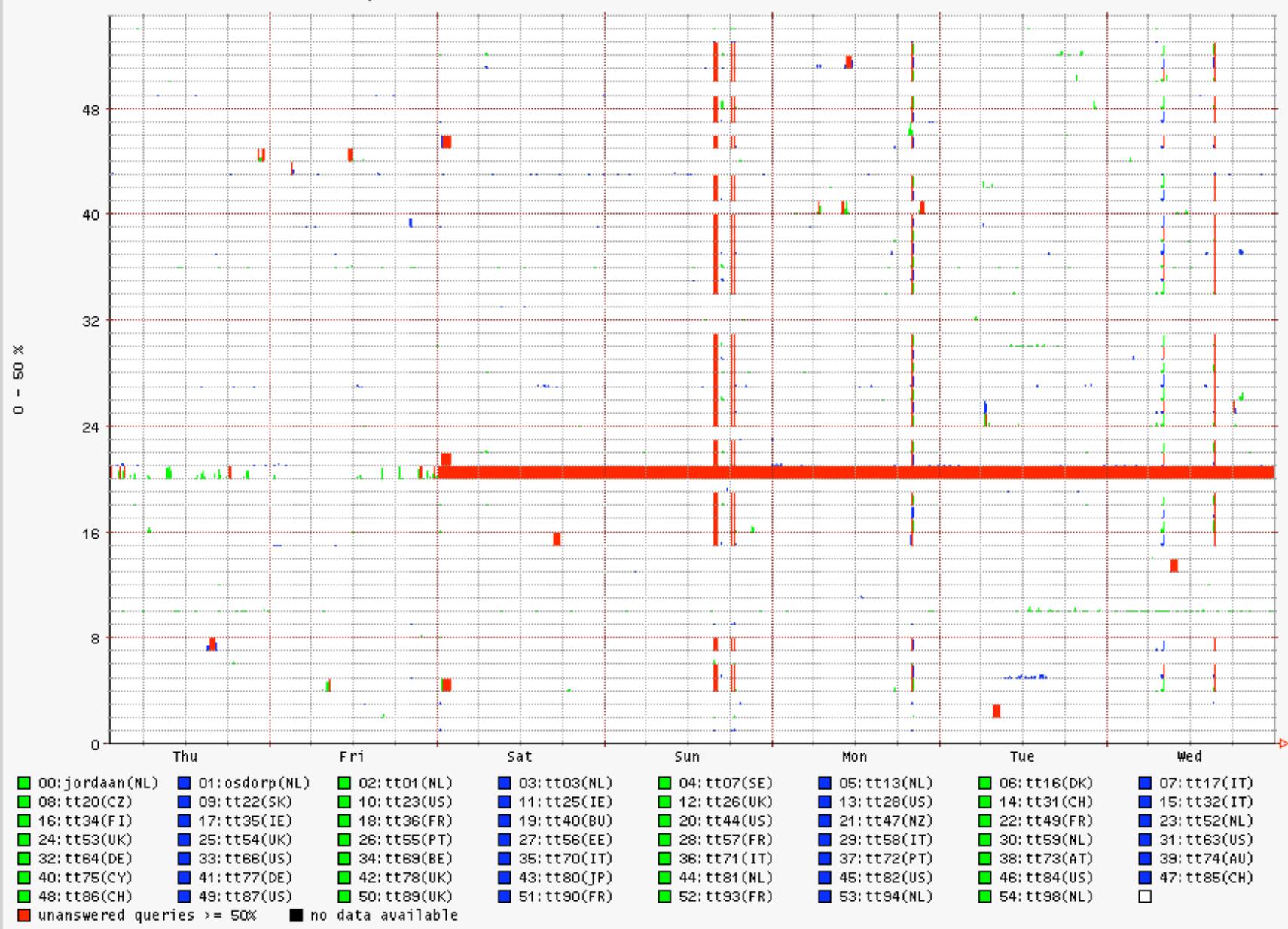


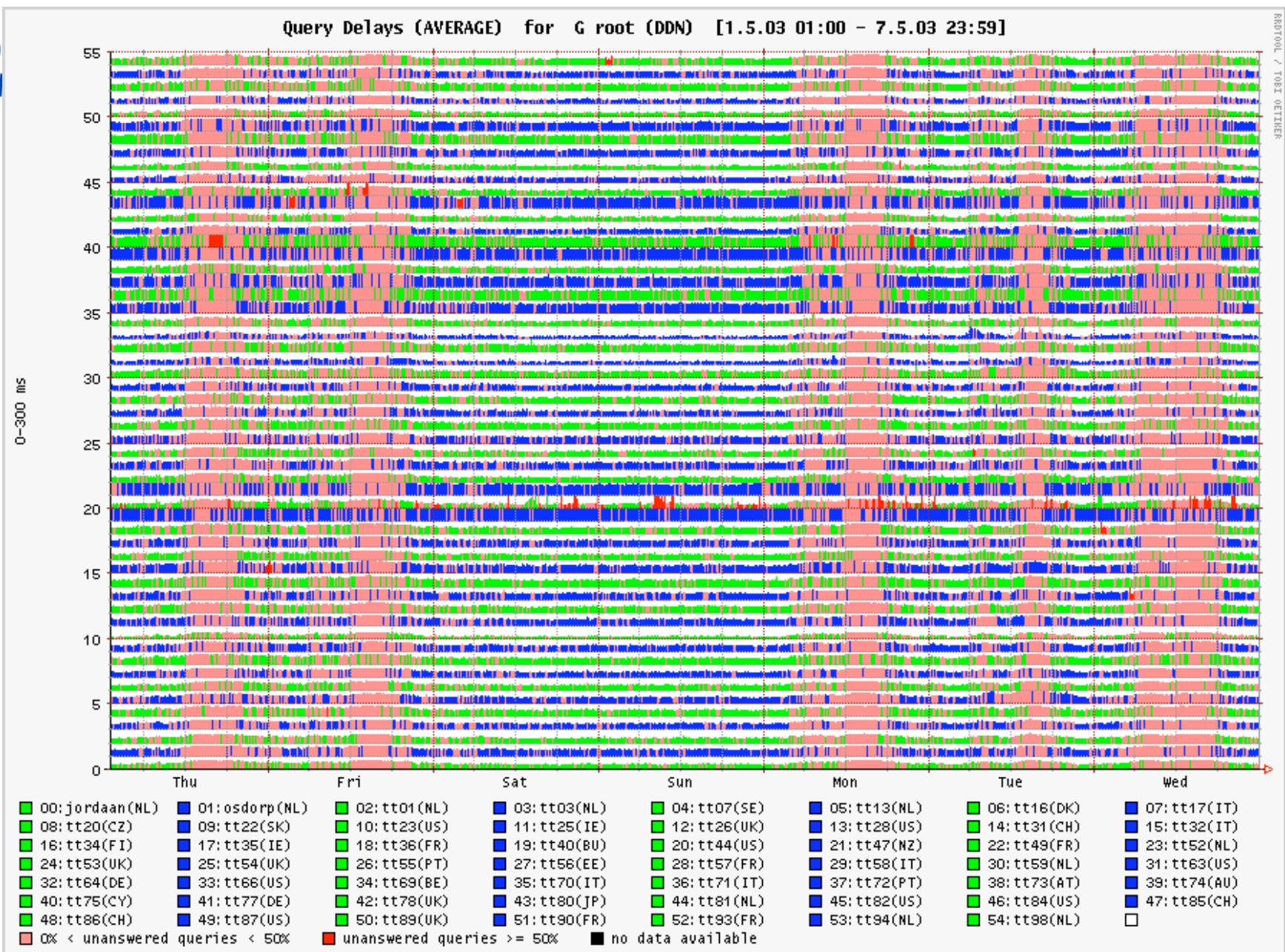




### Unanswered Queries (AVERAGE) for E root (NASA) [1.5.03 01:00 - 7.5.03 23:59]

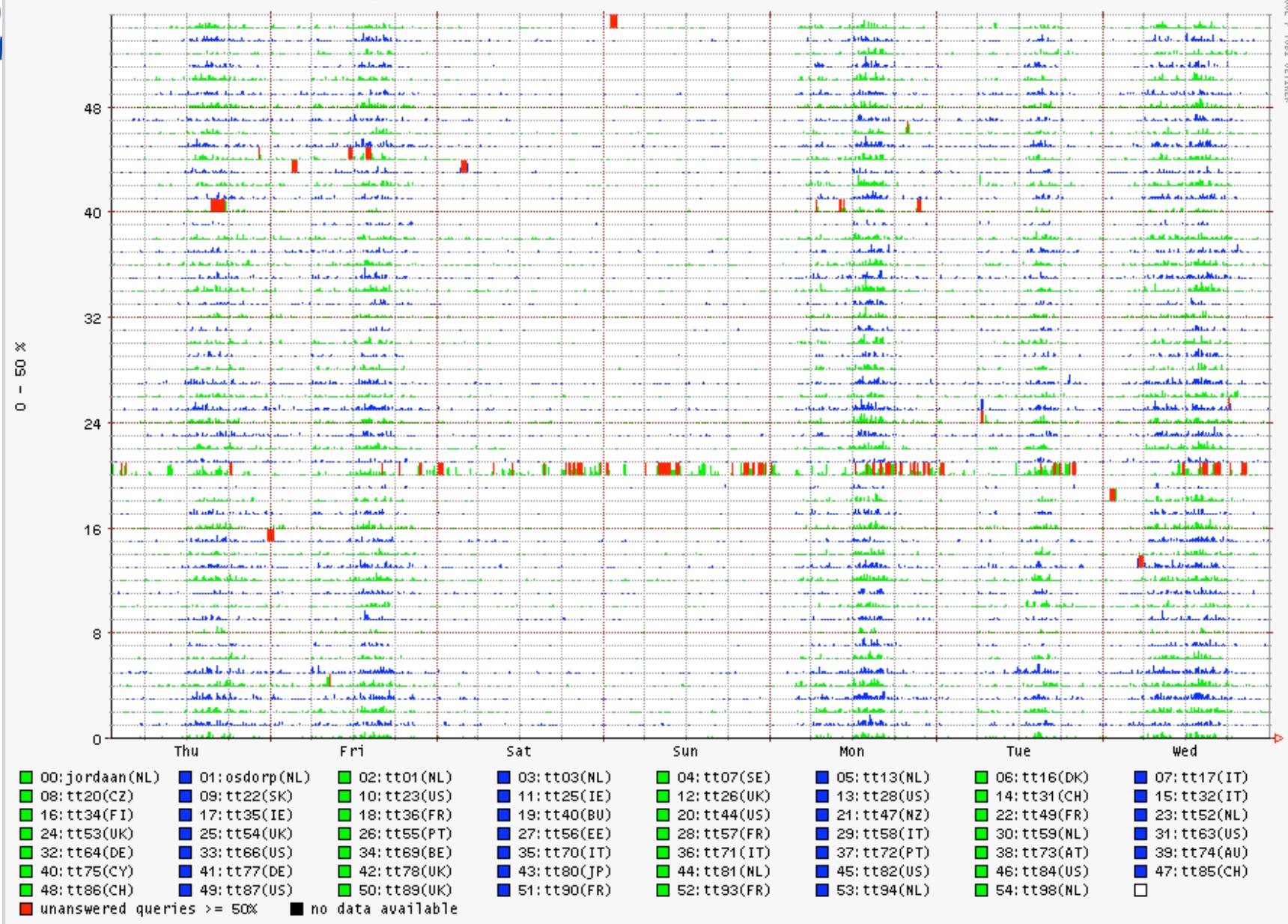
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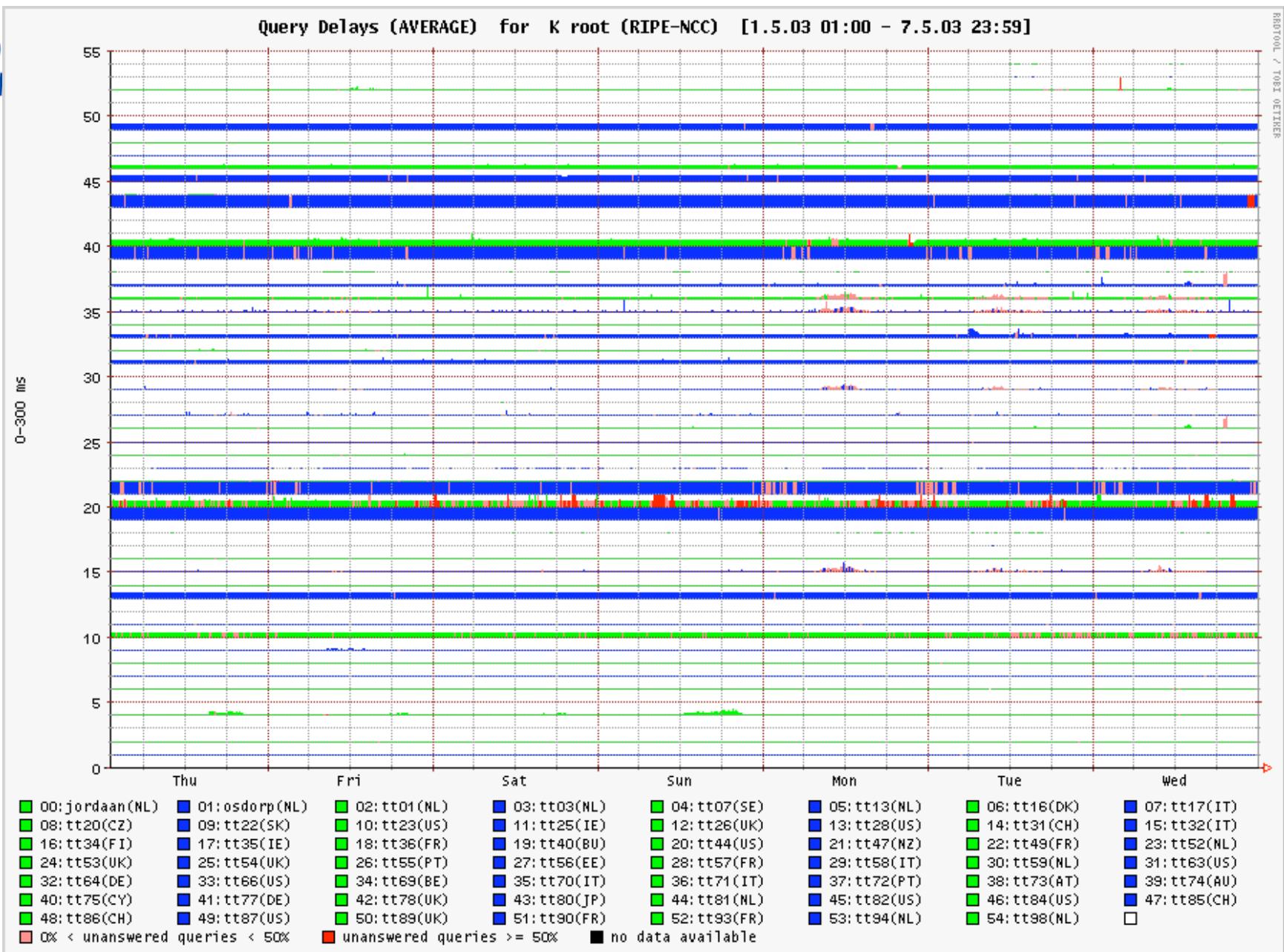




### Unanswered Queries (AVERAGE) for G root (DDN) [1.5.03 01:00 - 7.5.03 23:59]

RRBTOLL / TOBI METTER

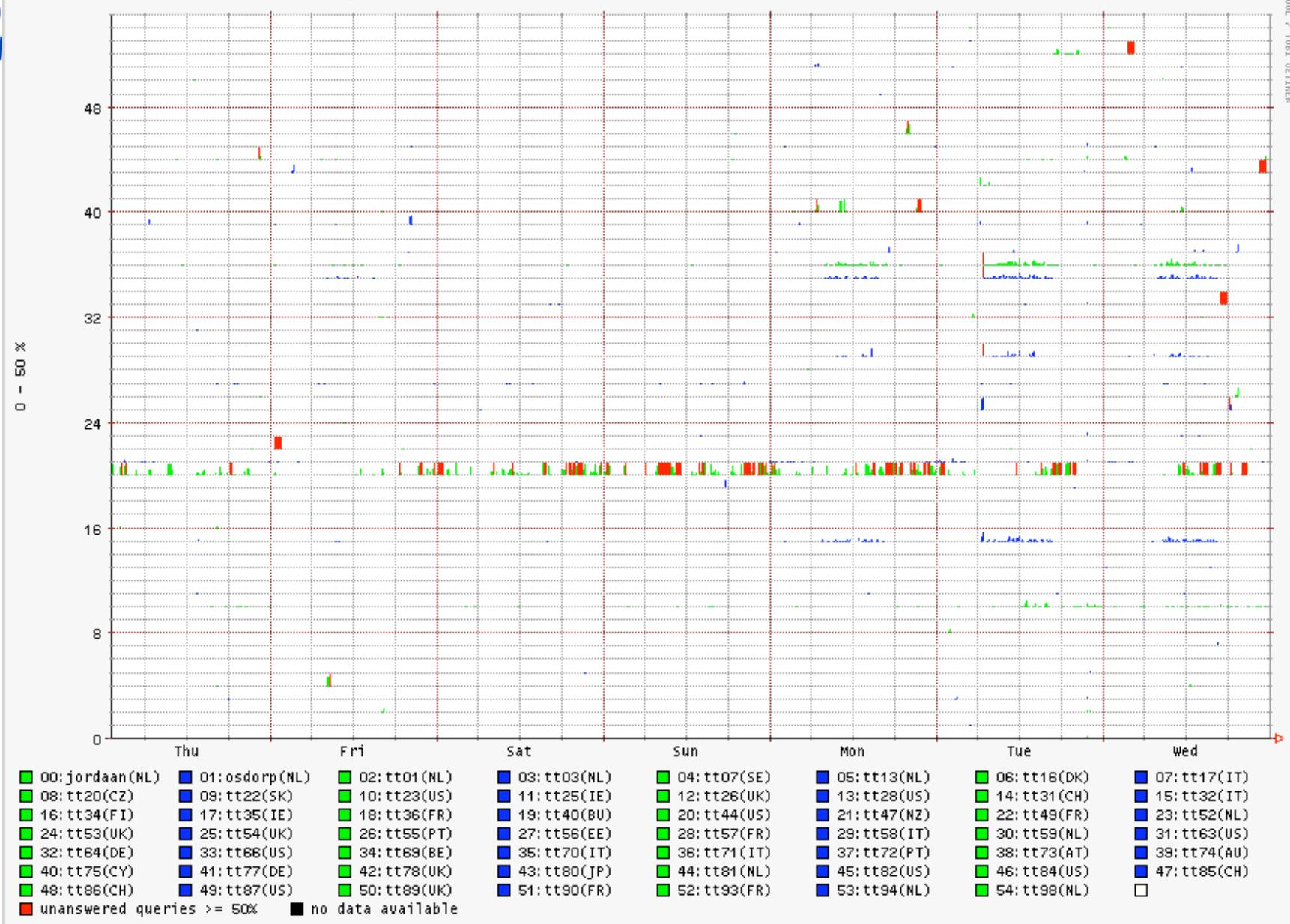


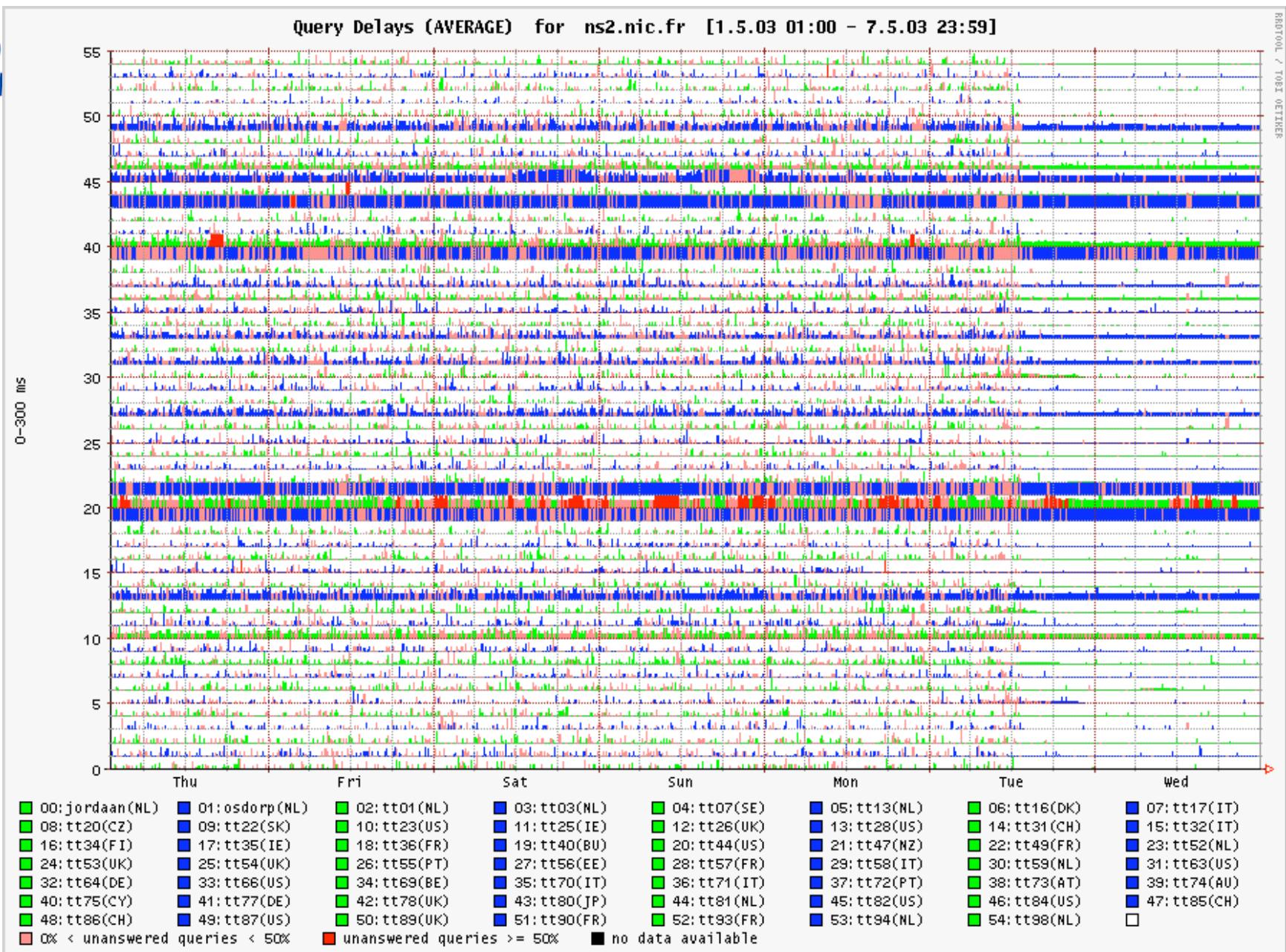


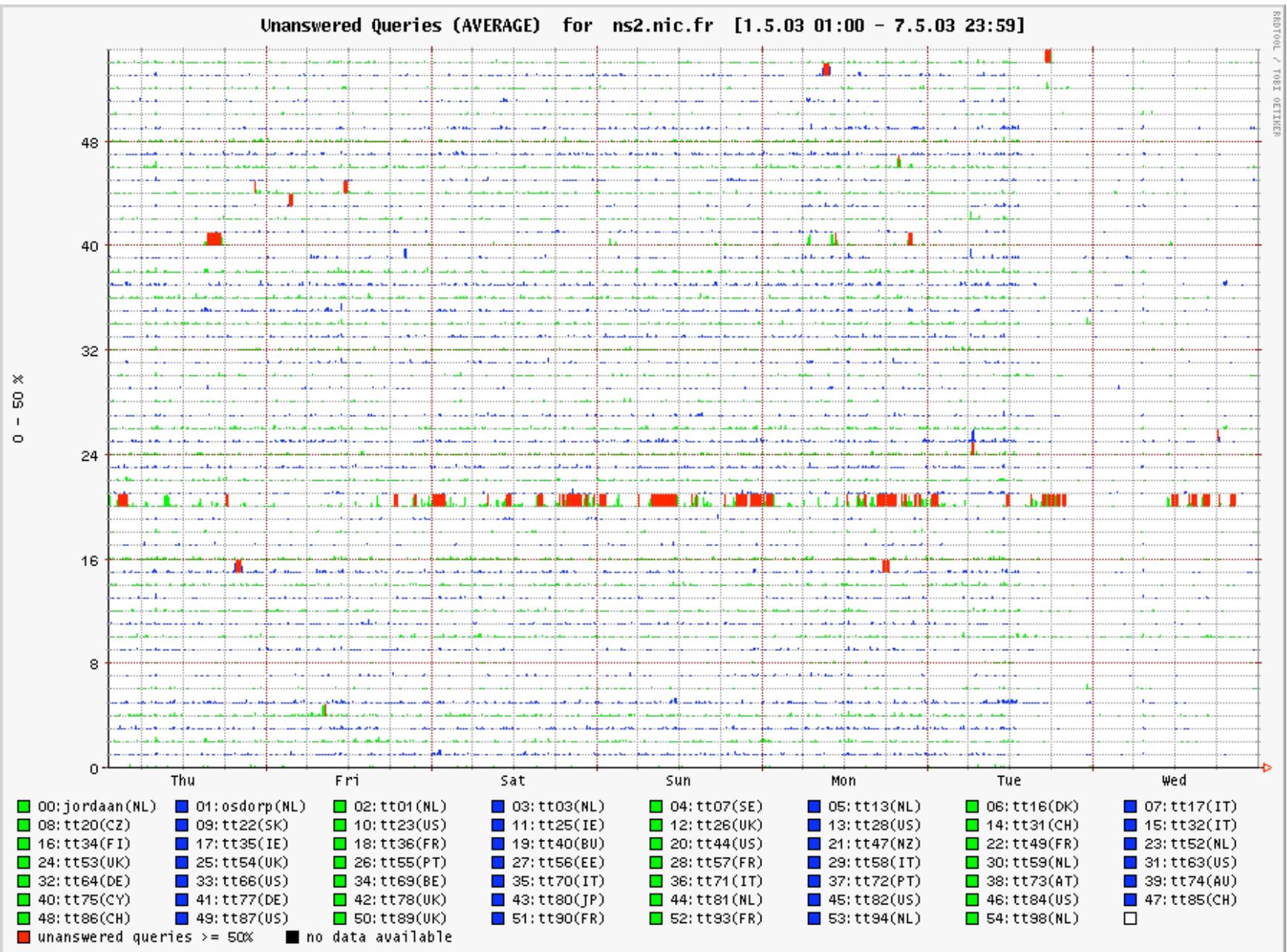


### Unanswered Queries (AVERAGE) for K root (RIPE-NCC) [1.5.03 01:00 - 7.5.03 23:59]

RROUT / TOBI METTER







# What is *Not* Measured

- DNS queries used in actual name resolution
- DNS service (as opposed to server) quality
- global service quality: 50+ points, RIPE region bias
- Effects that last less than about a minute

But still very comprehensive measurements!

# Plans

- Modelling resolver behavior in order to approximate **service** quality
- More servers / ccTLDs
- More probes: Measurements from your site?
  
- The beta plots are still available
- The new ones will be there soon (with interactive plotting)

<http://www.ripe.net/ttm/DNS/>